

Health & Safety Protocols



from July 19th 2021

Sheeda's Beauty Clinic promises to bring you a safe and relaxing environment.

Our main priority is the health and welfare of our staff and clients. With this in mind, we have made the appropriate health and safety plans with some changes to clinic protocol in order to protect us all.

Due to Government Guideline changes as from July 19th 2021, we have altered some of our protocols slightly.

We thank you for your understanding & continued support and look forward to seeing you soon!

Before your appointment:

- ✓ The NHS Test & Trace QR Code will still be available for you to scan through the NHS Test & Trace App into the clinic on arrival.
- ✓ All tinting treatments will require a patch test for new clients. This will need to be done 24 hours prior to your appointment.
- ✓ You will receive a text message (or phone call) 48 hours before your treatment. Please let us know within 24 hours if you cannot make your appointment to avoid a cancellation fee.
- ✓ Please feel free to bring your own refreshments.
- ✓ Any client who displays any symptoms of Covid - 19 or who has been in contact with anyone with symptoms or a positive test is required to rearrange your appointment at the earliest convenience.

Arriving to your appointment:

- ✓ We will be limiting the number of people that are in the clinic at any onetime. Therefore, we ask that you attend your appointment alone. Please refrain from bringing children, friends or partners with you into the clinic. Unless your appointment is for your child under the age of 16 or you are a carer.
- ✓ Please kindly wait in your car on arrival to your appointment. We will inform you (whether it's by phone or a wave) when it is safe for you to enter the clinic.
- ✓ Please arrive at the agreed time for your appointment. This will enable us to give you your full treatment time.

(Health & safety protocols continued on next page.)

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Your Appointment:

- ✓ The staff at Sheeda's will still be wearing face coverings and/or visors for ALL clients appointments. We understand that this is now not mandatory, but we feel that this is a moral obligation to ensure the safety and well-being of all our clients and staff.
- ✓ The legal requirement to wear face coverings in some enclosed public places will be removed. However, it is your decision as to if you would like to wear a face covering when attending your appointment. Government advice states that they recommend you to wear a face covering in a indoor setting, but this is no longer mandatory and at your discretion.
- ✓ We will continue to ask that all clients sanitise their hands on entering and exiting the cabin.
- ✓ Clients will still be able to scan onto the NHS test and trace app at their appointment.

- ✓ Payments for treatments will be taken by therapists Mish & Samantha or Receptionists for Sheeda. Rebooking can be done with our receptionists.
- ✓ The treatment rooms and cabin are thoroughly cleaned before and after each client that enters the building.
- ✓ Should you need to make an appointment, purchase products or gift vouchers, please contact the clinic via phone or email to make arrangements.
- ✓ Please note that we will be adjusting our prices accordingly to fit alongside recent rises in product costs, we very much appreciate your understanding with this.

(Please note these safety protocols are subject to change as per changes to government guidelines.)

If you have any questions, please do not hesitate to get in contact with us.
We look forward to treating you soon!

9 Braybrooke Rd | Great Oxendon | LE16 8LT
sheedasbeauty.co.uk | 01858 432168
@sheedasbeautyclinic | #sheedasbeautyclinic